WINFIELD TOWNSHIP FRANCHISE AGREEMENT

ADOPTED BY ORDINANCE No. 08-01

This Franchise Agreement is entered into this 31 day of 3000 , 2008, between WINFIELD TOWNSHIP, Butler County, Pennsylvania (the "Township"), and NORTH PITTSBURGH TELEPHONE COMPANY, a Pennsylvania corporation, with principal offices located at 4008 Gibsonia Road, Gibsonia, PA 15044 (the "Grantee").

PREAMBLE

The Township has determined that it would be in the public interest for the Grantee to have, in accordance with the terms hereof, the right, license and privilege of constructing and operating a cable television system within the Township. The Grantee has determined, so long as it is economically feasible, that it is desirous of obtaining, in accordance with the terms hereof, the right, license and privilege of constructing and operating a cable television system within the Township. The Grantee and Township have agreed to be bound by the terms and provisions herein set forth and further have agreed that such terms and provisions may be modified or amended only by written agreement of the parties.

The entering into this Agreement by the Township and the terms and conditions hereof were duly authorized, approved and ratified by the Township Supervisors pursuant to Ordinance No. 08-01 enacted on January 31, 2008.

NOW THEREFORE, the parties hereto, intending to be legally bound, do hereby agree as follows:

AGREEMENT

SECTION 1.

Definitions

For the purpose of this Agreement, each of the following terms shall have the meaning ascribed below. When not inconsistent with the context, words used in the present tense include the future, words in the plural number include the singular number and words in the singular number include the plural number. The word "shall" is always mandatory and not merely directory.

- (A) "Township" shall mean Winfield Township, Butler County, Pennsylvania.
- (B) "Township Board of Supervisors" shall mean the present governing body of the Township or any future board constituting the legislative body of the Township.
 - (C) "Grantee" shall mean North Pittsburgh Telephone Company or its assignees.
- (D) "Cable Television System" or "System" means a system of poles, wires, cables, fibers, lines, underground conduits, converters, equipment, appliances and/or facilities designed, constructed or used for the purpose of producing, receiving, amplifying, transmitting and distributing television, telephone, data and two-way interactive impulses and energy and other information or matter to residential and commercial customers of the Grantee within the Township.
- (E) "Cable Service" means the one-way or two-way transmission to or from subscribers of video programming or other programming services (including music), and subscriber interaction, if any, which is required for the selection of such video programming or other programming service, and the installation and rental of equipment necessary for the receipt to transmission thereof.
- (F) "Gross Receipts", for the purpose of the calculation of the franchise fee, shall mean any and all revenues of any kind or nature including, without limitation, cash, credits, property and in-kind contributions received directly or indirectly by Grantee or its affiliated entities from any

source whatsoever arising from, attributable to or in any way derived from the provision of Cable Service within the Township. Gross Receipts will include the following: Basic Service fees; fees charged to subscribers for any programming service other than Basic Service; fees charged to subscribers for any optional, per-channel or per-program services; installation, additional outlets, relocation, disconnection, reconnection and change-in-service fees; fees for control devices and antennas; fees for any and all music services. Gross Receipts will not include bad debts or any taxes on services furnished by Grantee and imposed directly upon any subscriber or user by the Township, state, federal or other governmental unit.

SECTION 2.

Grant of Franchise

- (A) In consideration of the within undertakings by the Grantee, the Township agrees that the Grantee shall have, and hereby confirms and grants unto the Grantee, the right, license and privilege to construct and reconstruct, to install, maintain, repair, replace and remove, and solicit and sell customers, subscribers, users and advertisements for, and otherwise to own, promote and operate, a cable television and telecommunication system throughout the Township.
- (B) The right, license and privilege hereby granted shall not be exclusive, and the Township reserves the right to grant a similar franchise to any person at any time. The Township will not enter into a Franchise Agreement, permit, license, authorization or any other agreement with another person or entity to construct a similar system or provide cable or telecommunication services in any part of the franchise area which grants more favorable terms and conditions.

- (C) The right, license and privilege herein granted and confirmed shall be deemed to include a continuing right to enter upon and to use and occupy the surface, subsurface and space above or below any public streets, lanes, alleys, paths, ways, bridges and viaducts within the Township, when and to the extent necessary to carry out the intent and purposes of this Agreement, subject, however, to limitations and qualifications herein contained.
- (D) In exercising the right, license and privilege granted and confirmed hereby, the Grantee shall be and remain subject to and shall comply with all federal, state and local laws, rules and regulations applicable to it in the conduct of the activities contemplated hereby.

SECTION 3

Conditions on Use and Occupancy of Streets

- (A) Pole attachments and the construction, installation, repair and replacement of basic system hardware and the operation and removal of the system and all parts thereof by the Grantee within the Township shall be conducted in such manner as to cause minimum interference with the proper use of streets, lanes, alleys, bridges and viaducts and other public places, and to cause minimum interference with the rights or reasonable convenience of the property owners, tenants or occupants who adjoin any of said streets, lanes, alleys, bridges, viaducts and other public places.
- (B) In the event of any disturbance caused by the Grantee's activities hereunder to the pavement, sidewalk, driveway or other surfacing as to which the Township is responsible, the Grantee, at its own cost and expense, shall replace and restore all such paving, sidewalk, driveway or surface so disturbed in a good and workmanlike manner and to as functionally sound a condition as before said activities were commenced, and shall be completed within 60 days of the disturbance or such longer period as may be approved by the Township Board of Supervisors. All such replacement and restoration by the Grantee shall be subject to the approval of the Township Engineer or designated person and such approval shall not be unreasonably withheld.

- (C) In the event that, at any time during the existence of the within right, license and privilege to the Grantee, the Township elects to alter or change the grade, alignment or paved width of any street, lane, alley, bridge or viaduct or other public way, the Grantee, upon notice by the Township, at its own expense, shall remove and relocate any affected part of the system within thirty (30) days of the date of notice or such reasonable extension thereof as may be granted by the Township Representative considering the circumstances of the case.
- (D) The Grantee shall not place the system or any part thereof where the same will interfere with any gas, electric, telephone or telegraph line or fixture, water hydrant or main, nor in such manner as would interfere with the usual travel on the streets, lanes, alleys, bridges and viaducts and other public places of the Township.
- by the Township or other governmental regulatory agency having jurisdiction of the matter, by which permit any building or buildings, large pieces of equipment or structural materials or the like are to be moved from place to place, the Grantee shall temporarily raise or lower its system as and to the extent necessary to permit the moving of such buildings, equipment, structural materials and the like, provided the expense of such temporary raising or lowering of the system or any part thereof shall have been paid or tendered by the person, firm or corporation requesting the same. The Grantee shall be given not less than fifteen (15) days advance notice to arrange for such temporary changes to its system.
- (F) Any opening or obstruction in the streets or other public ways made by the Grantee in the course of the installation, operation, maintenance or removal of equipment, structures, facilities, apparatus and appurtenances shall be guarded and protected at all times by the placement of adequate barriers, fences or boarding or as otherwise directed by the Township Representative. Whenever it is deemed necessary by the Township, the Grantee shall install steel plates to allow a public way to remain usable while openings or obstructions exist.
 - (G) The Grantee shall have the authority to trim trees which are located on or which

overhang streets, alleys, sidewalks and public places of the Township. All trimming shall be at the expense of the Grantee.

- (H) In such sections, if any, of the Township in which all cables, wires and other like facilities of public utilities are required to be and are placed underground, the Grantee shall place its cables, wires and other like facilities underground.
- (I) The Grantee shall, at its expense, protect, support, temporarily disconnect, relocate in the same street or other streets or remove from the street any property of the Grantee when required by the Township by reason of traffic conditions, public safety, street vacation, freeway and street construction, change or establishment of street grade, installation of sewers, drains, gas or water pipes, power lines, signal lines and tracks and other types of improvements by the Township or public agencies.
- (J) The Township shall have the right to inspect all pole attachments, installation, construction, repair and replacement of basic system in hardware, and the removal of the system or any part thereof to insure compliance with Section 3(A) of this Agreement.

SECTION 4.

Fees and Reports

- (A) In consideration of the right, license and privilege granted hereby and in order to defray any costs and expenses of the Township in connection with the execution, delivery, performance and administration of this Agreement, the Grantee shall pay to the Township, with respect to each calendar quarter, on or before the 30th day following the end of the immediately preceding calendar quarter during the term of this Agreement, an amount equal to five percent (5%) of the Gross Receipts.
- (B) With each payment under 4(A) above, Grantee shall provide the Township Secretary with a written report and detail, certified by the Grantee's chief accounting officer, of sufficient specificity to allow the Township to identify and confirm the amount of each classification/category

of revenues which comprise the Gross Receipts for the applicable quarter which have been paid to Grantee. The Township if not satisfied with the report shall be permitted to audit the books and records of Grantee.

(C) The Township shall have the right to inspect and audit the Grantee's records from which the payments hereunder are computed and to recompute the amount of such payments to correct errors in the computation and reporting of same. The Grantee's records shall be made available at the Grantee's Headquarters. Such requests to inspect the records shall be made in writing by the Township and scheduled by the Grantee's Corporate Accounting Staff.

SECTION 5.

Safety Measures

- (A) Construction and maintenance of the system shall be in accordance with the provisions of the National Electric Safety Code of the National Board of Fire Underwriters, and such other applicable laws of Pennsylvania, Butler County, and regulations of the Township which may be lawfully in effect from time to time.
- (B) All structures, lines, equipment and connections in, over, under and upon the streets of the Township, wherever situated or located, shall at all times be kept and maintained in a safe, suitable condition and in good order and repair.

SECTION 6.

Voluntary Subscriptions

All subscriptions for services under any Franchise shall be on a voluntary basis, and may be terminated at any time by the customer, except is circumstances whereby a mutually agreed upon contract has been executed by Guarantee and a subscriber.

SECTION 7.

System Services

- (A) The Grantee, at all times, shall provide all subscriber service as and to the extent required to be provided by applicable federal and state rules and regulations from time to time in effect.
- (B) If Grantee operates a Citizens Awareness Channel, or similar programming option, it shall post, free of charge, any notices properly submitted by the Township Supervisors.
- (C) Additional services may, at the sole discretion of the Grantee, be provided by the Grantee, including services for which a per-program, per-service or per-channel charge is made consistent with applicable federal and state rules and regulations.

SECTION 8.

Operation and Maintenance of System

Grantee shall make reasonable efforts to assess subscriber need and viewing preferences. If any existing service becomes unavailable, or the Grantee decides to discontinue a service, Grantee shall endeavor to provide substitute programming. Grantee may combine programming into composite channels to improve efficiency of channel utilization or to attract a larger viewing audience.

SECTION 9.

Service Standards

- (A) The Grantee will investigate and resolve all subscriber complaints regarding the quality of service, equipment malfunctions and similar matters expeditiously and in accordance with the following procedure:
 - (i) The Grantee shall have qualified personnel available during normal working hours to investigate and resolve subscriber complaints:

- (ii) Upon notification of a service complaint, the Grantee shall dispatch a qualified employee to investigate the complaint and adjust, repair or replace Grantee equipment as necessary to resolve the complaint. The Grantee shall not be responsible for malfunctions of any television receivers or other equipment owned or operated by any subscriber;
- (iii) All complaints shall be investigated and resolved in accordance with the Cable Television Consumer Protection Act of 1992; and
- (iv) The Grantee shall maintain a service log in which an entry shall be made of each complaint, the date of notification thereof, the nature of the complaint and the means by which it was resolved.
- (B) In the construction, maintenance and operation of the system, the Grantee shall, at a minimum, at all times, fully comply with technical standards which have been or which hereafter may be adopted by the Federal Communications Commission, including (without limitations), if applicable, requirements relating to channel capacity, bandwidth and periodic testing. Further, should any federal, state or local governmental unit with jurisdiction establish technical standards that exceed those of the Federal Communications Commission, the Grantee will comply therewith when and to the extent required by such governmental unit, unless to require the Grantee to do so would be held invalid by the Federal Communications Commission or a court of administrative tribunal of competent jurisdiction. The technical quality of the service provided by the Grantee shall be sufficient to provide subscribers with uniform quality television reception. The Grantee shall maintain the system in good repair and working order at all times.

SECTION 10.

Subscriber Rates and Charges

- (A) Installation charges, monthly service rates and any other residential rates charged by Grantee related to the basic service tier, as defined by the Federal Communications Commission ("FCC"), may be regulated under this Franchise only to the extent permitted by the Communications Act of 1934, as amended in 1984, 1992 and 1996 and applicable FCC rules and regulations. Commercial installation charges and monthly service rates are negotiable and not covered by Federal regulations.
- (B) The Grantee shall offer the services of the system within the Township on terms and conditions, which are uniform and nondiscriminatory to the fullest extent practicable. The provisions of this Section 10(B) will not apply in any area of the Township in which another multichannel video distributor provides cable or telecommunication services, whereby the parties agree such action constitutes effective competition.
- (C) The rates and charges for all system services (specifically including but not limited to basic subscriber service, any additional service provided pursuant to Section 7, or any connection, maintenance or similar service) and equipment shall be subject to adjustment from time to time, at the sole discretion of the Grantee.

SECTION 11.

Discrimination Practices Prohibited

The Grantee shall not, as to rates, charges, service, service facilities, rules, regulations, or in any other respect, make or grant unlawful undue preference or advantage to any person, nor subject any person to any unlawful prejudice or disadvantage, provided that nothing in this Franchise shall be deemed to prohibit the establishment of a graduated scale of charges and classified rate schedules to which any customer coming within such classification would be entitled. Connection and/or service charges may be waived or modified during promotional campaigns of the Grantee. The Township acknowledges that the offering of different programming and service rates by Grantee in portions of the Township also served by another multi-channel video distributor shall not constitute an act of discrimination prohibited by this Section 11.

SECTION 12.

Insurance

The Grantee shall, at all times during the term of this Agreement, maintain in full force and effect, at its own cost and expense, a general comprehensive liability insurance policy protecting its representatives, officials and employees, against liability for loss or damage for personal injury, death and property damage, occasioned by the operations of the Grantee under this Agreement with minimum liability limits of: One Million Dollars (\$1,000,000.00) for personal injury or death of any one person, and One Million Dollars (\$1,000,000.00) for personal injury or death of two (2) or more persons in any one occurrence. Such policy of insurance, and any certificate evidencing same, shall name the Township, its representatives, officials and employees as additional insured's and shall also provide that thirty (30) days prior written notice of intention not to renew, cancel or material change, be given to the Township.

SECTION 13.

Effective Date and Term of Franchise

The right and privilege herein granted shall take effect and be in force from and after the Effective Date and shall continue in force and effect for a period of fifteen (15) years from the Effective Date of this Agreement. Upon the expiration of said period and provided that the Grantee has complied with the terms and conditions hereof, the grant and provisions hereof shall be renewed under the provisions of the Cable Communications Policy Act of 1984, Section 626. In the event the Term expires without a renewed agreement, the parties agree hereto that Grantee shall be permitted to continue to operate the cable and telecommunication system and collect the franchise fees until a formal agreement is reached.

SECTION 14.

Federal Regulation

In the event and to the extent that the terms and provisions hereof shall be superseded and preempted by or become inconsistent with state law or federal law (including rules and regulations promulgated by the FCC), then and in each such event, it shall be the right of Grantee to take such action within sixty (60) days after such event as shall be reasonably necessary and may be reasonably requested to so amend or modify in writing this Agreement and to preserve the written contract for rights and benefits of the Grantee and fulfill the intent and purposes of this Agreement.

SECTION 15.

Separability

Subject to the provisions of Section 11hereof, if any section, subsection, sentence, clause, phrase or portion of this Agreement is for any reason held invalid or unconstitutional by any court or administrative tribunal of competent jurisdiction, such portion shall be deemed a separate, distinct and independent provision and such holding shall not affect the validity of the remaining portions hereof.

SECTION 16.

Interpretation

Notwithstanding any provision of this Agreement to the contrary, the Township agrees that in the event of any ambiguity with respect to the terms and conditions of this franchise, or dispute as to meaning, the Township shall, in conjunction with the Grantee, make a good faith effort to establish the meaning of such terms and conditions in a manner consistent with the parties original intent of the language.

SECTION 17.

Grantee's Inability To Perform

In the event Grantee's performance of any of the terms, conditions, obligations or requirements of this Franchise Agreement is prevented or impaired due to any cause beyond its control or not foreseeable, such inability to perform shall be deemed to be excused and no penalties or sanctions shall be imposed as a result thereof, provided Grantee has notified the Township in writing within thirty (30) days of its discovery of the occurrence of such an event. This Section shall not be construed to relieve Grantee of the obligation for adjustments contained in Section 10. Such causes beyond Grantee's control or not foreseeable shall include, but shall not be limited to, acts of God, civil emergencies, and possible labor unrest or strikes including by telephone or power company owners of said poles.

SECTION 18.

Binding Effect

This Agreement shall bind and inure to the benefit of the Township and the Grantee, and their respective successors and assigns; provided, however, that without the written consent of the Township, which consent shall not be unreasonably withheld or delayed, the Grantee shall not assign the right, license or privilege herein granted to any person, firm or corporation other than a person, firm or corporation affiliated with it. The terms and provisions of this Agreement may not be amended or modified, by ordinance or otherwise, except as agreed upon in writing by both parties hereto.

SECTION 19.

Community Service

Within 36-months of the approval of this Agreement by the Township, Grantee will, at no charge to the Township, Public School District or parochial facility, and Volunteer Fire Department, provide either one (1) basic cable services or one (1) high speed DSL Internet connection to the Township buildings, public and parochial school buildings, public library, police stations and fire stations located in the Township and which are also located within 150 feet of Grantee's existing Cable System. The buildings into which Grantee shall provide basic cable service under this Section 19 are identified in Exhibit A attached hereto and made part hereof.

WINFIELD TOWNSHIP BOARD OF SUPERVISORS

Its: haveman

NORTH PITTSBURGH TELEPHONE COMPANY

Ite:

EXHIBIT A

Winfield Township Municipal Building, 194 Brose Road, Cabot, PA

Township Maintenance Garage, 194 Brose Road, Cabot, PA

Winfield Township Volunteer Fire Company, 200 Brose Road, Cabot, PA

St. Joseph's School, Stoney Hollow Road

The Township may add additional buildings to this Exhibit, which are within the ambit of Section 19 if they come into existence during the term of this Agreement.

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